

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/140/2015

Applicant : Shri Prashant Rambhau Patil,
Plot No. 81, Babadeep Nagar,
Samtanagar Road,
Nagpur : 400 026.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- In Person.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

ORDER PASSED ON 19.10.2015.

1. The applicant filed present grievance application before this Forum on 31.8.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that his bill is excessive for the month of May 2014 (for 4 months) and June 2014. Being aggrieved by the order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 23.9.2015. It is submitted that bill is correctly shown as per MERC regulations. As per order passed by Learned I.G.R.C. credit of Rs. 596.02 is given to the applicant. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. It is noteworthy that in February 2014 status of the meter is Inaccessible and average consumption is shown as 106 units. In March 2014 Inaccessible status is shown and average consumption for 106 units is shown. In April 2014, there is Inaccessible status and average consumption of 106 units is shown. However, in the month of May 2014, meter is shown as faulty and bill of 800 units for 4 months is issued, thereby giving credit of Rs. 1292.10 and Rs. 134.95.

6. As there was Inaccessible and faulty status during the period February 2014 to May 2014, it appears that meter was all the while faulty and there was average billing. Therefore it is necessary to revise the bill since February 2014 to May 2014, considering

provisions laid down in 2nd proviso of Regulation 15.4.1 of MERC (Supply Code regulations) 2005.

7. Hence following order :-

ORDER

- 1) Grievance application is allowed.
- 2) Non applicant is hereby directed to revise the bill of the applicant for the month of February 2014 to May 2014, according to 2nd proviso of regulation 15.4.1 of MERC Supply Code Regulations 2005.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN