

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/139/2015

Applicant : Smt. Nirmal Abraham Philips,
User Shakun Bhola Padgalwar,
Khalasi Line, Lala's Bagicha,
Mohannagar,
Nagpur : 400 001.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shri Shakun Padgalwar.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 19.10.2015.

1. The applicant filed present grievance application before this Forum on 28.8.2015 under Regulation 6.4 of the Maharashtra

Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that applicant received excessive bills. Being aggrieved by the order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 9.9.2015. It is submitted that meter is tested in the laboratory and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. Applicant argued that she is working as a maid servant in the bungalow of somebody else. There is very less connected load and bill is excessive. We have carefully perused spot inspection report. There is only 1 room and 1 kitchen. There is one fan, 2 CFL, 1 TV, 1 freeze and in summer 1 cooler. Therefore connected load is very less.

6. Consumption trend of the applicant shows that in all the months it is very less even less than 100 units per month. Only in some months it was more than 100 and less than 200 units. However, in the month of June 2015 consumption is shown as 396

units and in July 2015 – 379 units. Therefore it is definitely excessive. It may be due to jumping of the meter in 2 months. Therefore it is necessary to revise the bill considering average consumption of 12 preceding months prior to June 2015.

7. Before reaching to the final order, we must make it clear that on the date of filing of the grievance application and even on the date of hearing of the grievance application, Shri A.S. Shrivastava, Executive Engineer, then Member/Secretary of the Forum was present. Hearing was concluded on 11.9.2015. But on 30.9.2015, Shri A.S. Shrivastava, then Member/Secretary of the Forum is retired from service. Till retirement of Shri A.S. Shrivastava, matter was not discussed for voting under regulation 8.1 of the said regulations. Today, on Dt. 19.10.2015, there was discussion about voting between Chairman and Shri Jichkar, Member of the Forum, and at the time of this voting Shri A.S. Shrivastava can not remain present because he is already retired on 30.9.2015. Therefore at the time of deciding the matter, Forum was only 1) Chairman and 2) Shri Jichkar, Member. Hence the order is signed by both of them. Hence following order :-

ORDER

- 1) Grievance application is allowed.
- 2) Non applicant is hereby directed to revise the bill of the applicant for the month of June 2015 and July 2015

considering average 12 months consumption preceding June 2015 and issue revise bill.

- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN