Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur <u>Case No. CGRF(NZ)159/2016</u>

- Applicant : Shri Sachin H. Jain 29, Bhange Vihar, Trimurtinagar Nagpur-20.
- Non–applicant : Nodal Officer, The Executive Engineer, O&M Dn.,MSEDCL,Congresnagar NAGPUR.

Applicant :- Absent.

Respondent by 1) Shri V.P.Mankar, AEE, Trimurtinagar S/Dn. 2) Shri S.K.Lokhande, AE, Trimurtinagar D/c.

Quorum Present	: 1) Shri Shivajirao S. Patil, Chairman.
	2) Shri N.V.Bansod Member
	 Mrs. V.N.Parihar, Member, Secretary

ORDER PASSED ON 18.10.2016.

1. The applicant filed present grievance application before this Forum on 04.10.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

Applicant's case in brief is that his energy bill for the month of May-2016 –
 1617 units is excessive and therefore it may be revised. Being aggrieved by order
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passed by IGRC he approached to this forum.

3. Non applicant, denied applicant's case by filing reply dated 17.10.2016. It is submitted that meter was tested by Accu-check meter by the Assistant Engineer, Trimurtinagar Nagpur and it is found O.K. Series meter was installed beside the said meter for consumption checking and in this checking also said meter was found O.K. The consumer was not satisfied of Accu-check meter testing and he approached to IGRC. Thereafter meter was sent for testing in the meter testing laboratory and it was tested on 05-08-2016 and found O.K. Grievance application may be dismissed.

4. Applicant was absent though called at several times. Nodal Officer Executive Engineer, O&M Division, MSEDCL,Congresnagar, Nagpur is also absent. Shri V.P. Mankar, Additional Executive Engineer, Trimurtinagar S/Dn. Nagpur was present and argued the matter on behalf of Nodal Officer Executive Engineer, Congresnagar Division, Nagpur.

5. Forum heard arguments and perused record.

6. It is noteworthy that there is meter testing report of meter testing laboratory of MSEDCL Congresnagar Division (NUZ) Nagpur on record. It is dated 05-08-2016. As per this meter testing report of laboratory meter is found O.K. Secondly series meter was installed besides the said meter for consumption checking and in this checking also said meter was found O.K. Therefore it is clear that meter is O.K.

7. There is spot inspection report dated 29-08-2016 on record. In this spot inspection report it is specifically mentioned that there are 2 tube lights, 5 ceiling fans, 1 LED TV, 2 A.Cs. of 1 ton., again 1 A.C. of 1.5 ton., 2 coolers, 1 Freeze Page 2 of 4 Case No.159/2016

(Double door) & 5 LED bulb. Therefore totally there are 3 A.Cs. & 2 coolers Therefore it is but natural to have more consumption in summer. As per spot inspection report connected load is shown 6360 W = 6.36 kW If there is continuous use of 3 A.Cs. & 2 Coolers alongwith other electrical equipments in summer season in May-2016, it is but natural to have more consumption. After all consumption is depend on the use of electricity.

8. Meter is tested in the meter testing laboratory of Congresnagar, MSEDCL, Nagpur and it is found O.K. Therefore it is clear that consumption utilized by the applicant is correctly recorded by the meter.

9. It is noteworthy that in the month of July-2015 also there was consumption of 1666 units.

10. Furthermore though there is tremendously and heavy connected load even then in same months consumption appearing very less. In the month of February-2016 consumption is shown 194 units, in January-2016 – 241 units, in December-2015 – 236 units, in July-2016 – 331 units, in June-2015 – 257 units. When there is heavy connected load, as detailed above, it is clear that consumption of 194 units in February-2016. Therefore it is appears that consumer must have joined hands with the meter reader in some months and manipulated the figures of reading as less consumption it is but natural that the consumption was accumulated in the meter and when perhaps the meter reader was changed and can not be managed, accumulated consumption was appearing in May-2016.

11. Even if it is not accumulated consumption, even then if such type of several electrical equipments are continually utilized in (summer) May-2016, it is but natural to have more consumption.

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12. Furthermore there may be any function like marriage etc. at the house of the applicant and in that case also it is but natural to have more consumption.

13. As the Meter is tested in the meter testing laboratory of MSEDCL, Congresnagar Division, Nagpur and it is found O.K. There is no scope for revision of the bill.

14. Order passed by learned IGRC is legal and proper therefore needs no interference and grievance application deserve to be dismissed.

15. Hence the following order.

ORDER

Grievance application is dismissed.

Sd/-(N.V.Bansod) MEMBER sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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