

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/136/2015

Applicant : Shri Deorao Bhaurao Ramteke,
Savitribai Fule Nagar,
Manewada Road,
Nagpur : 400 026.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shri Santosh Ramteke.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 19.10.2015.

1. The applicant filed present grievance application before this Forum on 27.8.2015 under Regulation 6.4 of the Maharashtra

Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received bill after 3 (three) years in the month of June 2015 for 5591 units for 37 months and this bill is excessive. Therefore he requested for replacement of the meter and revision of bills from June 2015 till replacement of meter and also claimed suitable interest free installments for making payment of revised bill. He approached to I.G.R.C. Being aggrieved by the order passed by I.G.R.C. Dt. 22.8.2015 he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 9.9.2015. It is submitted that as per order passed by Learned I.G.R.C. meter of the applicant is replaced and old meter is tested in the laboratory on 11.8.2015 and it is found O.K. Order passed by Learned I.G.R.C. is complied. Bill is already revised. Amount of Rs. 14651.81 is deducted from the bill of the applicant and it will appear in the next bill. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. We have carefully perused order passed by Learned I.G.R.C. In this order Commercial Manager is directed to 1) Revise

bills from July 2015 till date of replacement of the meter considering monthly consumption of 120 units and give credit of balance units along with credit of DPC / interest, 2) Grant 12 equal monthly interest free installments for making payment of revised bill, each installments should be paid along with current bill. It is note worthy that SNDL produced copy of billing adjustment on record. Therefore record shows that credit of Rs. 14651.81 is already given to the applicant and it will appear in next bill.

6. In our opinion order passed by Learned I.G.R.C. is legal and proper and therefore needs no interference. Grievance application deserves to be dismissed.

7. Before reaching to the final order, we must make it clear that on the date of filing of the grievance application and even on the date of hearing of the grievance application, Shri A.S. Shrivastava, Executive Engineer, then Member/Secretary of the Forum was present. Hearing was concluded on 11.9.2015. But on 30.9.2015, Shri A.S. Shrivastava, then Member/Secretary of the Forum is retired from service. Till retirement of Shri A.S. Shrivastava, matter was not discussed for voting under regulation 8.1 of the said regulations. Today, on Dt. 19.10.2015, there was discussion about voting between Chairman and Shri Jichkar, Member of the Forum, and at the time of this voting Shri A.S. Shrivastava can not remain present because he is already retired on 30.9.2015. Therefore at the time of deciding the matter, Forum was only 1) Chairman and 2) Shri

Jichkar, Member. Hence the order is signed by both of them. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN