

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

---

**Case No. CGRF(NUZ)/135/2015**

Applicant : Smt. Kamlabai Chaitram Raut,  
Juna Jaripatka, W.C.R.Road,  
Nagpur : 400 014.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,,  
NAGPUR.

---

Applicant :- Shri Pramod Raut.

Respondent by 1) Shri Rody, Nodal Office.  
2) Shri Dahasahastra, SNDL Nagpur.

---

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Adv. Subhash Jichkar  
Member.

3) Shri Anil Shrivastava,  
Member / Secretary.

---

**ORDER PASSED ON 19.10.2015.**

1. The applicant filed present grievance application before this Forum on 27.8.2015 under Regulation 6.4 of the Maharashtra

Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that there is excessive consumption in March 2015, April 2015 & May 2015. Therefore bill may be revised.

3. Non applicant denied applicant's case by filing reply Dated 9.9.2015. It is submitted that meter is tested in the meter testing laboratory of SNDL & it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. Applicant argued that there is only 1 room and there is another hut which is used as store room. In spot inspection report also, it is specifically mentioned that there is only 1 room and 2 persons are residing there. Load shown in spot inspection is very less. We have carefully perused consumption trend of the applicant. It is less than 200 units but in March 2015, it is shown 353 units, in April 2015 – 497 units and May 2015 – 435 units. Therefore these readings in March 2015 to May 2015 appears to be excessive due to jumping of meter. In no stretch of imagination, there can be no such type of consumption of 1 room having very minimum connected load.

Therefore it is necessary to revise the bill of March, April and May 2015 on calculation of average 12 months consumption preceding to March 2015 and these bills be revised.

6. Before reaching to the final order, we must make it clear that on the date of filing of the grievance application and even on the date of hearing of the grievance application, Shri A.S. Shrivastava, Executive Engineer, then Member/Secretary of the Forum was present. Hearing was concluded on 11.9.2015. But on 30.9.2015, Shri A.S. Shrivastava, then Member/Secretary of the Forum is retired from service. Till retirement of Shri A.S. Shrivastava, matter was not discussed for voting under regulation 8.1 of the said regulations. Today, on Dt. 13.10.2015, there was discussion about voting between Chairman and Shri Jichkar, Member of the Forum, and at the time of this voting Shri A.S. Shrivastava can not remain present because he is already retired on 30.9.2015. Therefore at the time of deciding the matter, Forum was only 1) Chairman and 2) Shri Jichkar, Member. Hence the order is signed by both of them. Hence following order :-

#### ORDER

- 1) Grievance application is allowed.
- 2) N.A. is hereby directed to revise the bill of the applicant for the month of March 2015, April 2015 & May 2015 on the

basis of average of 12 months consumption proceeding to March 2015.

- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN