

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)154/2016

Applicant : Shri Amarchand R.Duggad
48-P, Azamsha layout,
Ganeshnagar, Nagpur-09.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC, MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Vairagade, EE, Nodal Office
2) Shri Tekam, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri N.V.Bansod
Member

3) Mrs. V.N.Parihar,
Member, Secretary

ORDER PASSED ON 14.10.2016.

1. The applicant filed present grievance application before this Forum on 22.08.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 04.09.2016.

3. On the date of hearing date 14-10-2016 applicant was absent.
4. Forum heard arguments of Non-applicant and perused record.
5. As per order dated 05-10-2016 meter was sent for testing to the laboratory of MSEDCL and to submit report. Executive Engineer, Urban Testing Division, MSEDCL, Nagpur produced meter testing report dated 13-10-2016 on record. This meter testing report shows that meter is faulty and some error is shown. However this error is not cause of slow or fast of this meter. Meter is not fast or slow but it is faulty for the another reason. Reason is given in meter testing report in “**Remark**”. In “**Remark**” column it is specifically mentioned that “ ***‘R’ph current is found missing in meter and therefore in Accuracy test and Dial test meter found 33% slow. Also Date and Time in meter is mismatched with IST***”.
6. This remark column in meter testing report is very important. It is appear that only in cases of tampering of the meter, such finding is possible. Therefore possibility of tampering of meter by applicant can not be ruled out. On this background applicant must be thankful to SNDL that they have not taken any penal criminal action under section 135(b)(d) or the Electricity Act 2003. It is appear that it may be the reason why applicant is absent before this forum at the time of hearing. Officer of SNDL argued that applicant was absent at the time of meter testing also. It shows otherwise. It is noteworthy that in the laboratory of SNDL also meter was tested and as per meter testing report dated 29-07-2016 meter was faulty.
7. In spite of this fact IGRC decided case No.0869/2016 and as per order dated 02-09-2016 it is ordered by IGRC to revise the bill of applicant for the period March-2016 to June-2016 on the basis of total consumption of March-2015 to June-2015 and gave credit of $(3229 - 1808) = 1421$ units alongwith credit on DPC in the

ensuing bill of the applicant and credit of Rs.19873/- already given shall be reverted. Considering record in our opinion order passed by learned IGRC is legal and proper and needs no interference. We find no substance in the grievance application and application deserves to be dismissed.

5. Hence we proceed to pass the following order.

ORDER

Grievance application is dismissed.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN