

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

---

**Case No. CGRF(NUZ)/134/2015**

Applicant : Shri Anandrao N. Masram,  
User Dinesh Anandrao Masram,  
Byramji Town, Khadan,  
Adiwasi Nagar,  
Nagpur : 400 004.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,,  
NAGPUR.

---

Applicant :- Shri Apurva Masram.

Respondent by 1) Shri Rody, Nodal Office.  
2) Shri Dahasahastra, SNDL Nagpur.

---

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Adv. Subhash Jichkar  
Member.

3) Shri Anil Shrivastava,  
Member / Secretary.

---

**ORDER PASSED ON 19.10.2015.**

1. The applicant filed present grievance application before this Forum on 24.8.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal

Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received excessive bills. He approached to I.G.R.C. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 9.9.2015. It is submitted that meter is tested in the meter testing laboratory of SNDL & it is found O.K. Therefore bill can not be revised.

4. Forum heard arguments of both the sides and perused record.

5. During the course of arguments applicant argued that bill is excessive since April 2015. In April 2015 reading is 367, May 2015 – 198, June 2015 – 600, July 2015 – 437, August 2015 – 406. If we compare these figures with the consumption trend in 2013, it appears that in April 2013 also consumption was 362 units, June 2013 – 410 units, July 2013 – 335 units, April 2014 – 321 units, May 2014 – 355 units, June 2014 – 384 units, July 2014 – 377 units, August 2014 – 353 units, September 2014 – 315 units, October 2014 – 402 units. Therefore there is same trend of consumption except in June 2015. It is true that in June 2015 consumption is shown as 600 units, but it is summer season. Needless to say that consumption depends upon utilization of equipments. If there is excessive utilization of electricity in summer due to any reason like marriage,

function, construction of house, it is but natural to have more consumption.

6. Spot inspection report is also suspicious. During the course of arguments applicant told that there are 4 CFL but only 3 CFL are written in spot inspection report. Applicant told that there are 2 freeze but only 1 freeze is written in inspection report. Column of cooler is kept blank in spot inspection report. Therefore spot inspection report is doubtful and actual connected load is suppressed. Applicant argued that there are 4 rooms and in each room entire family of one brother respectively is residing. About 3 to 4 members are residing in 1 room. Therefore as per calculation about 15 to 15 persons are residing. There are 4 T.Vs., 2 freeze, 2 coolers, 4 fans. Due to excessive utilization of electricity consumption may be more.

7. Meter is tested in the lab of SNDL and it is found L.K. as per meter testing report Dt. 30.7.2015. Therefore consumption utilized by the applicant is the consumption recorded by the meter. Hence there is no scope of revision of bill. Grievance application deserves to be dismissed.

8. Before reaching to the final order, we must make it clear that on the date of filing of the grievance application and even on the date of hearing of the grievance application, Shri A.S. Shrivastava, Executive Engineer, then Member/Secretary of the Forum was present. Hearing was concluded on 11.9.2015. But on 30.9.2015, Shri A.S. Shrivastava, then Member/Secretary of the Forum is retired from service. Till retirement of Shri A.S. Shrivastava, matter

was not discussed for voting under regulation 8.1 of the said regulations. Today, on Dt. 13.10.2015, there was discussion about voting between Chairman and Shri Jichkar, Member of the Forum, and at the time of this voting Shri A.S. Shrivastava can not remain present because he is already retired on 30.9.2015. Therefore at the time of deciding the matter, Forum was only 1) Chairman and 2) Shri Jichkar, Member. Hence the order is signed by both of them.

Hence following order :-

### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN