

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/133/2015

Applicant : Shri Natthuji Deoman Somkumar,
Indora Sadhumohalla, Kamptee Rd.,
Pole No. I/55,
Nagpur : 400 004.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shri H.N. Somkuwar.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 19.10.2015.

1. The applicant filed present grievance application before this Forum on 21.8.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal

Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received excessive bills. He approached to I.G.R.C. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 9.9.2015. It is submitted that meter is tested in the meter testing laboratory & it is found O.K. Therefore bill can not be revised.

4. Forum heard arguments of both the sides and perused record.

5. Applicant argued that since April 2015, he is receiving excessive bills. We have carefully perused consumption of the applicant since April 2015. It is noteworthy that since April 2014 till July 2014 also, there is similar trend of consumption. It is true that bill of August 2015 is for 848 units but it is for 2 months because in July 2015, meter was changed and there was average bill. Therefore credit of Rs. 5665.32 is given to the applicant in August 2015 and meter is changed.

6. It is a summer season, therefore it is but natural to have excess consumption. We have carefully perused spot inspection report. It appears that it is suspicious and manipulated. Applicant admitted before the Forum that there are 5 rooms but only 4 rooms

are written in spot inspection report. Applicant admitted that in summer he used 3 coolers but in spot inspection report column of cooler is blank. Applicant also admitted that he is using 2 heaters to heat the water but it is also not mentioned in spot inspection report. Therefore spot inspection report is suspicious. Actual load is suppressed by the officer who prepared spot inspection report.

7. As per order Dt. 11.5.2015, it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. and to submit the report. Accordingly meter is tested in the laboratory of M.S.E.D.C.L. Executive Engineer, Urban Testing Division, MSEDCL, Nagpur filed testing report Dt. 29.9.2015 on record and as per this report meter is O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.

20. Before reaching to the final order, we must make it clear that on the date of filing of the grievance application and even on the date of hearing of the grievance application, Shri A.S. Shrivastava, Executive Engineer, then Member/Secretary of the Forum was present. Hearing was concluded on 11.9.2015. But on 30.9.2015, Shri A.S. Shrivastava, then Member/Secretary of the Forum is retired from service. Till retirement of Shri A.S. Shrivastava, matter was not discussed for voting under regulation 8.1 of the said regulations. Today, on Dt. 13.10.2015, there was discussion about voting between Chairman and Shri Jichkar, Member of the Forum, and at the time of this voting Shri A.S. Shrivastava can not remain present because he is already retired on 30.9.2015. Therefore at the

time of deciding the matter, Forum was only 1) Chairman and 2) Shri Jichkar, Member. Hence the order is signed by both of them.

Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN