

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/37/2014**

Applicant : Shri Narendra S. Koche,  
Bhoipura, near Nathu Mandir,  
Bajeriya Road,  
Nagpur : 18.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.

2) Adv. Subhash Jichkar  
Member.

3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 19.3.2014.**

1. The applicant filed present grievance application before this Forum on 31.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No. 410011604181. His meter was replaced in April 2013 and since then

he is receiving excessive bills. His meter was tested by the non applicant but he is not satisfied with the result. Hence he approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the applicant by order dated 20.1.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 17.2.2014. It is submitted that consumer is being issued energy bills as per meter reading. Meter of the applicant No. 16/06475762 was replaced in April 2013 and new meter No. 65/G-1044419 was installed. On receipt of applicant's complaint, that he is receiving excessive bills since replacement of meter his meter was tested with acucheck and it was found O.K. Moreover the average consumption of the applicant since April 2013 to December 2013 is 211 units which can not be considered as excessive or abnormal considering the fact that the load of the applicant is nearly 0.6 kW. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. G-1044419 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum on or before 7.3.2014. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual

consumption utilised by the applicant and hence bills of the applicant can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

**ORDER**

1) Grievance application is dismissed.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN