

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/298/2014

Applicant : Adv. Shri Shrikant M. Matey,
Matey Chouk, Plot No.295,
Garoba Maidan,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 16.1.2015.

1. The applicant filed present grievance application before this Forum on 21.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that P.D. arrears of Rs. 31957/- in respect of erstwhile Consumer one Shri Madhukar T. Patil with Consumer No. 410013879773 have wrongly been charged in his

bill of July 2014. He has requested for withdrawal of the same from his bill. Being aggrieved by the order passed by I.G.R.C. Dt. 15.10.2014, she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 9.12.2014. It is submitted that the connection of Shri Madhukar Patil Consumer No. 410013879773 was permanently disconnected in July 2013 for non payment of arrears of Rs. 31957/-. This amount of P.D. arrears, is added in the bill of his son i.e. applicant Shrikant Madhukar Matey, Consumer No. 410015162213 in the bill for July 2014 according to the provisions of Regulation 10.5 of MERC Supply Code Regulations 2005. Later on, there was some oversight mistake in the amount of P.D. arrears. It was corrected and amount of Rs. 14888/- was deducted from this amount in the bill of September 2014. However, amount of interest was not deducted. As per order of Learned I.G.R.C. Dt. 15.10.2014, amount of interest of Rs. 5342/- will be deducted. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that applicant is son of previous P.D. consumer and therefore being legal heir he is liable to pay full amount of P.D. arrears, premises being the same in terms of provisions laid down under Regulation 10.5 of MERC Supply Code Regulations 2005. M/s. S.N.D.L. has already revised P.D. arrears amount recoverable from the applicant by revising it and gave credit to the applicant of Rs. 14888/-, but credit for arrears of interest have been charged on wrong bill. Arrears of interest of P.D. consumer are to the tune of Rs. 5392/- which need to be deducted from the amount of total P.D. arrears.

Therefore Learned I.G.R.C. rightly passed order dated 15.10.2014 and directed Commercial Manager of SNDL to give credit of Rs. 5342/- towards arrears of interest of P.D. arrears in the ensuing bill of the applicant and directions were given to submit compliance report by 27.10.2014.

6. Officers of SNDL argued before Forum that in the bill of September 2014 fictitious arrears of Rs. 14888/- are already deducted.

7. Therefore order passed by Learned I.G.R.C. is legal and proper and needs no interference. Simply it was necessary for SNDL to comply the order passed by Learned I.G.R.C. and to submit compliance report by 27.10.2014 but up till now the said order is not complied. Therefore it is necessary to issue directions to M/s. SNDL for compliance. Hence following order :-

ORDER

- 1) Grievance application is dismissed.
- 2) M/s. SNDL is directed to comply order passed by Learned I.G.R.C. Dt. 15.10.2014 in Case No. 794/14 with immediate effect.
- 3) Compliance should be reported within 30 days.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN