Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/123/2015

Applicant : Shri Mulayamchand Jain,

User Dilip Jain,

House No. 97910 + 3, Behind Police Chouki, Nagpur: 400 002.

Non-applicant : Nodal Officer,

The Superintending Engineer,
(Distribution Franchises)

(Distribution Franchisee),

MSEDCL,, NAGPUR.

Applicant : Shri Dilip Jain.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present: 1) Shri Shivajirao S. Patil, Chairman.

> 2) Adv. Subhash Jichkar Member.

> 3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 28..9.2015.

1. The applicant filed present grievance application before this Forum on 7.8.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal

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Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

- 2. Applicant's case in brief is that his meter is fast, he received excessive bill and bill be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.
- Non applicant denied applicant's case by filing reply Dated 25.8.2015. It is submitted that house of the applicant is a triple storied building having 10 rooms. There are 12 fans, 10 CFL, 12 tube lights, 6 T.Vs., 6 set top box, 1 fridge, 3 coolers, 1 motor pump, 1 mixer, 2 ACs, 3 geezers, 1 washing machine and there is excessive load. Learned I.G.R.C. has passed legal and proper order. Grievance application deserves to be dismissed.
- 4. Forum heard arguments of both the sides and perused record.
- 5. During the course of arguments, applicant argued that total 4 families are residing in the house. Spot inspection report shows that there is tremendous load in 10 rooms. As per the note in spot inspection report connected load is written on consumer's say and consumer did not allow to go inside. Therefore it is also possible that connected load must be more than the load which is mentioned in spot inspection report.
- 6. In meter testing report (MMG), there is special remark column and in this remark column, it is mentioned that earthing in

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the house of the applicant is not proper. To main proper earthing is the responsibility of the applicant but earthing is not proper and for that purpose SNDL can not be held responsible.

- 7. Meter is tested in the laboratory of SNDL and meter testing report dated 21.9.2015 shows that meter is O.K. Therefore there is no scope for revision of the bill.
- 8. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. Grievance application deserves to be dismissed. Hence following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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