Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur	
<u>Case No. CGRF(NUZ)/122/2015</u>	
Applicant	 Shri Suresh P. Agrawal, Flat No. 204, Janak Apartments, 302, Lakadganj, Nagpur : 400 008.
Non–applicant	 Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL,, NAGPUR.

Applicant : In person.

Respondent by 1) Shri Rody, Nodal Office. 2) Shri Dahasahastra, SNDL Nagpur.

> <u>Quorum Present</u> : 1) Adv. Subhash Jichkar Member.

> > 2) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 28..9.2015.

1. The applicant filed present grievance application before this Forum on 29.7.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations). 2. Applicant's case in brief is that he has received excessive bills for the period from March 2015 to June 2015. His meter was tested in the laboratory of SNDL and found O.K. However, he is not satisfied with the meter testing report of SNDL. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 11.8.2015. It is submitted that as per order passed by Learned I.G.R.C. meter is tested in meter testing laboratory on 1.6.2015 and found O.K. Therefore bills can not be revised.

4. Forum heard arguments of both the sides and perused record.

5. CPL shows that consumption of the applicant for the period from March 2015 to June 2015 is on higher side than the previous consumption trend of the applicant. Moreover after replacement of meter the consumption has matched previous trend of consumption. Hence, during the course of hearing on Dt. 20.8.2015, it was ordered by this Forum to test the meter of the consumer in meter testing laboratory of M.S.E.D.C.L. and submit report on or before 29.8.2015. Accordingly the said meter was tested in meter testing laboratory of M.S.E.D.C.L. on 15.9.2015. Executive Engineer, Urban Testing Division, MSEDCL, Nagpur submitted meter testing report No. 1465 Dt. 16.9.2015 on record, to the effect that the meter is faulty. It is therefore necessary to revise the electricity bill of consumer for the period from March 2015 to June 2015 on the basis

of average consumption of 12 months preceding March 2015 and issue such revised bill to the consumer without DPC and interest. Hence following order : -

ORDER

- 1) Grievance application is allowed.
- 2) Non applicant is directed to revise electricity bill of the applicant for the period from March 2015 to June 2015 on the basis of average consumption of 12 months preceding March 2015 without charging DPC and interest if any.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER