

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/260/2014

Applicant : Shri Guruvinderpalsingh Vij,
Clerk Town, Kadbi Chouk,
Plot No. 523,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 27.11.2014.

1. The applicant filed present grievance application before this Forum on 16.10.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he is receiving excessive bills. Meter is tested by M/s. SPANCO but applicant does not believe that meter testing report and requested to test the meter in meter testing laboratory of M.S.E.D.C.L. and to revise the bill.

3. Non applicant denied applicant's case by filing reply Dt. 27.10.2014. It is submitted that meter was tested in the meter testing laboratory on 19.9.2014 and it is found O.K. Therefore bills can not be revised. Grievance application may be dismissed

4. Forum heard arguments of both the sides and perused the record.

5. During the course of arguments, it was pointed out by Distribution Licensee that this consumer has 2 different meters and CPL of both the meters in the name of 2 different brothers are produced on record, regarding Consumer No. 410012009651 and Consumer No. 410017404800 (Consumer in this Case). It is three phase connection. There is heavy connected load as per the spot inspection report. There are 5 rooms + 1 hall + 1 kitchen + 1 storeroom and it is ground + 1 building. On this disputed meter there are 3 fans, 11 CFL, 2 TVs, 1 freeze, 3 ACs, 1 Geezer and 1 micro oven. There is note at the bottom of spot inspection report to the effect that "there is another meter also bearing Consumer No. 410012009651 as discussed with consumer only one room is connected on the said second meter". It means barring one room all other rooms in ground floor and first floor are connected on the disputed meter. It is unbelievable that there are 5 rooms, 1 Hall, 1 Kitchen, 1 store room. There is ground floor & first floor. Even then there are only 3 fans. Therefore it appears that spot inspection report is manipulated. Consumption trend of the applicant since 2012 shows that his monthly consumption is 2000 to 5000 units per month. In such circumstances, it is unbelievable that there are only 3 fans in this double storied house.

6. Consumption of the applicant in January 2012 – 1740 units, in February 2012 – 1052 units, in March 2012 – 1469 units, in April 2012 –

2108 units, May 2012 – 3091 units, June 2012 – 1995 units, in July 2012 – 3216 units, in August 2012 – 1732 units, in September 2012 – 2510 units, in October 2012 – 1567 units, in November 2012 – 1497 units, in December 2012 – 1685 units, in May 2013 – 1630 units, in June 2013 – 1394 units, in April 2014 – 2375 units, in May 2014 – 2941 units, in June 2014 – 3895 units, July 2014 – 2705 units, in August 2014 – 4464 units. Therefore, there is similar trend of consumption. We have even carefully perused CPL of another electrical connection in the same premises, Consumer No. 4100112009651. In CPL of this another consumer number also, there is similar trend of consumption. Even up to more than 7000 units in some months. So far as another Consumer No. 410012009651 is concerned, consumption is in January 2012 – 2931 units, Feb. 2012 – 1260 units, in March 2012 – 1810 units, in April 2012 – 3761 units, in May 2012 – 4514 units, in June 2012 – 3446 units, in July 2012 – 5062 units, in August 2012 – 3565 units, in September 2012 – 4745 units, in October 2012 – 4035 units, in November 2012 – 4167 units, in December 2012+ 3649 units, in January 2013 – 2396 units, in February 2013 – 1557 units, in March 2013- 2215 units, in April 2013 – 3612 units, in **May 2013 – 7412 units**, in June 2013 – 5115 units, in July 2013 – 3635 units, in August 2013 – 4795 units, in September 2013 – 3767 units, in October 2013- 4102 units, in November 2013 – 2851 units, and similar in every month. Considering the large consumption of Consumer No. 410012009651, it is impossible that load of only one room is connected on this second meter. This consumption is falsified. Note written at the bottom of spot inspection report that as per the discussions with consumer, only 1 room is connected on the said meter. Therefore in our considered opinion, connected load appears to be suppressed. There must be more connected load. There must be continuous utilization of electricity and we apprehend whether use of electricity is for any other commercial or industrial purposes. Because such trend of consumption is

impossible for residential connection. It is pertinent to note that so far as Consumer No. 410012009651 is concerned, there is no grievance of the applicant about excessive consumption. Present grievance application is filed only regarding consumption of Consumer No. 4100117404800.

7. As we have already pointed out in opening paras of this reasoning, meter is tested in the laboratory of M.S.E.D.C.L. and it is found O.K. Therefore we find no substance in the present grievance application and application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN