

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/256/2014

Applicant : Sk. Mohd. Sk. Ibrahim,
Yasin Plots, Tajbagh,
Nagpur : 29.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 27.11.2014.

1. The applicant filed present grievance application before this Forum on 16.10.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill in the month of July 2014 for 1198 units. It is excessive bill. In August

2014 also he received bill for 410 units. Therefore M.R.I. data should be called for, and meter be tested and bill be revised.

3. Non applicant denied applicant's case by filing reply Dt. 27.10.2014. It is submitted that meter is tested in meter testing laboratory and is found O.K. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. In the month of July 2014, reading is shown 1198 units. Considering connected load and other trend of consumption of the applicant it is excessive. During the course of arguments on Dt. 29.10.2014, this Forum directed SNDL to file meter photos of May 2014 to July 2014 & M.R.I. Data. It is noteworthy that non applicant had produced only M.R.I. data for the period May 2014 to September 2014 but meter photos are not produced on record. We have carefully perused M.R.I. data for the month of July 2014. In M.R.I. data in July 2014 consumption is shown as 605.30 units. However, in CPL this consumption is shown as 1198 units and therefore it is not matching, on the contrary it differs. Non production of photos of the meter by SNDL is also suspicious and therefore Forum has no hesitation to draw adverse inference against SNDL that entries in actual meter photos must be different and therefore only SNDL did not produce meter photos in spite of written directions. Considering MRI data of July 2014 it is necessary to revise the bill of July 2014. So far as bill of August 2014 is concerned in CPL, consumption is shown 410 units but in MRI data consumption is shown 512.60 units. Therefore less consumption is shown in CPL so far as August 2014 is

concerned and hence bill of August 2014 can not be and need not be revised.

6. Therefore bill of July 2014 shall be revised by considering average consumption of last 12 months and bill be revised. Hence following order : -

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to consider average consumption of 12 months and on that basis to revise the bill of July 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN