

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/36/2014

Applicant : Smt. Fulmabai N. Sonkar,
near Borkar Atta Chakki,
Tulshinagar Road, Shantinagar,
Nagpur : 17.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 19.3.2014.

1. The applicant filed present grievance application before this Forum on 28.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No.

410012805628. Her consumption in the meter has jumped for three months. She complained to non applicant but non applicant has informed that the meter is O.K. Hence she approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the applicant by order dated 21.12.2013. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 17.2.2014. It is submitted that consumer is being issued energy bills as per meter reading. On receipt of applicant's complaint regarding excessive bill since June 2013, her old meter No. 65/G-1015725 was replaced and new meter No. 55/SND-68935 was installed. Old meter No. 65/G-1015725 was tested in testing laboratory and it was found O.K. The consumer approached to I.G.R.C. However, Learned I.G.R.C. rejected the grievance application of the consumer. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 65/G-1015725 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum on or before 7.3.2014. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual

consumption utilised by the applicant and hence bills of the applicant can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN