Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/120/2015

Applicant : Shri Arun Shriram Bhande,

Plot No. 251, Gali No. 5,

Kasturba Nagar,

Jaripatka,

Nagpur: 400 014.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL,, NAGPUR.

Applicant : Smt. Kalpana Bhande.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 4.9.2015.

1. The applicant filed present grievance application before this Forum on 22.7.2015 under Regulation 6.4 of the Maharashtra

Page 1 of 3 Case No.120/15

Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

- 2. Applicant's case in brief is that he is receiving excessive bills and therefore bills be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.
- 3. Non applicant denied applicant's case by filing reply Dated 4.8.2015. It is submitted that as per order passed by Learned I.G.R.C. meter is tested in meter testing laboratory on 21.7.2015 and found O.K. Therefore bills can not be revised.
- 4. Forum heard arguments of both the sides and perused record.
- 5. Meter testing report Dt. 21.7.2015 shows that meter is tested in the laboratory and it is found O.K. Therefore consumption utilized by the applicant is recorded by the meter. Hence bills can not be revised.
- 6. Applicant is residing with his family members. Further more, he admitted that he kept one tenant in one room. Therefore two families are residing. Main grievance of the applicant is regarding consumption of February 2015 which is 400 units. However, when two families are residing in same premises and meter when tested is found O.K., there is no scope for revision of bill

Page 2 of 3 Case No.120/15

and grievance application deserves to be dismissed. Hence following order : -

ORDER

1) Grievance application dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

Page 3 of 3 Case No.120/15