Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/119/2015

Applicant : Shri Suraj Prasad,

User Premshankar Shrivas, Near Corporation School, Shitala Mata Mandir Chouk,

Sadar,

Nagpur: 400 001.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL,, NAGPUR.

Applicant : Shri Shivshankar Shriwas.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar Member.

3) Shri Anil Shrivastava,

Member / Secretary.

ORDER PASSED ON 4.9.2015.

1. The applicant filed present grievance application before this Forum on 20.7.2015 under Regulation 6.4 of the Maharashtra

Page 1 of 3 Case No.119/15

Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

- 2. Applicant's case in brief is that he is receiving excessive bills specially for June 2015 994 units and bills be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.
- 3. Non applicant denied applicant's case by filing reply Dated 4.8.2015. It is submitted that meter is tested in meter testing laboratory on 13.7.2015 and found O.K. Therefore bills can not be revised.
- 4. Forum heard arguments of both the sides and perused record.
- 5. It is noteworthy that there are 5 rooms in the house of the applicant and applicant runs a zerox machine in the same house. Therefore it is but natural to have excessive consumption. Business of zerox is depending on the quantum of consumers and utilization of zerox machine. If there is excessive use of zerox machine in any month for example in June 2015, it is but natural to have excess consumption. Meter is tested and found O.K. Therefore bills can not be revised. Grievance application deserves to be dismissed. Hence following order:

Page 2 of 3 Case No.119/15

ORDER

1) Grievance application dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

Page 3 of 3 Case No.119/15