Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/142/2016

Applicant : Shri Ramkrushna Ganpatrao Deotale

At.Narsala,Po.Kajalsara

Tq.Hinganghat Dist.Wardha.

Non-applicant : Nodal Officer,

The Executive Engineer,

O&M Division, MSEDCL, Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.EE, Hinganghat S/Dn.

Quorum Present:

Shri Shivajirao S.Patil
CHAIRMAN

2) Mrs.V.N.Parihar Member/Secretary

3) Shri N.V.Bansod, Member

ORDER PASSED ON 26.09.2016.

- 1. The applicant filed present grievance application before this Forum on 29.08.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 22.09.2016.
- 3. Forum heard arguments of both the sides and perused record.
- 4. Applicant applied for agricultural connection on 11-05-2015. Demand was issued on 01-06-2015. Therefore there is delay in issuing demand for the

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period 27-05-2015 to 31-05-2015 & applicant is entitled for compensation according to MERC's SOP Regulation.

- 5. Applicant paid amount of demand on 05-09-2015 & submitted test report on 06-09-2015 but uptill now connection is not given to him. Therefore there is delay in releasing the connection since 06-12-2015 till the date of connection & applicant is entitled for compensation according to MERC's SOP Regulation.
- 6. According to MSEDCL there is seniority list but this seniority list is not approved by MERC therefore it is controversy to MERC's SOP Regulation. Therefore it is not legal and proper. Applicant is entitle for agricultural connection.
- 7. Hence the following order.

ORDER

- 1. Grievance application is partly allowed.
- MSEDCL shall pay compensation to the applicant for delay in issuing demand for the period 27-05-2015 to 31-05-2015 according to the MERC's SOP Regulation.
- MSEDCL shall pay compensation to the applicant for delay in releasing connection for the period 06-12-2015 till the date of releasing the connection according to MERC's SOP Regulation.
- 4. MSEDCL shall release the agricultural connection to the applicant within 30 days from the date of this order on completion of necessary formalities.
- Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(N.V.Bansod) MEMBER Page no.2 of 2 sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN Case no.142/2016