Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/141/2016

Applicant : Shri Santosh S.Gale

At.Kingaon,Po.Bothuda

Tq.Hinganghat Dist.Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer,

O&M Division, MSEDCL, Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Hedau, Dy.EE, Samudrapur S/Dn.

Quorum Present:

Shri Shivajirao S.Patil
CHAIRMAN

2) Mrs.V.N.Parihar Member/Secretary

3) Shri N.V.Bansod, Member

ORDER PASSED ON 26.09.2016.

- 1. The applicant filed present grievance application before this Forum on 29.08.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 22.09.2016.
- 3. Forum heard arguments of both the sides and perused record.
- 4. Applicant applied for agricultural connection on 22-04-2015. Demand was issued on 07-05-2015. Therefore demand is issued within time according

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to MERC's SOP Regulation and therefore no compensation can be granted for alleged delay in demand.

- 5. Applicant paid amount of demand on 05-06-2015. Test report is given on 03-08-2015. Therefore there is delay in releasing the connection since 03-11-2015 till the date of connection & applicant is entitled for compensation according to MERC's SOP Regulation.
- 6. According to MSEDCL there is seniority list but this seniority list is not approved by MERC therefore it is controversy to MERC's SOP Regulation. Therefore it is not legal and proper. Applicant is entitle for agricultural connection.
- 7. Hence the following order.

ORDER

- 1. Grievance application is partly allowed.
- 2. MSEDCL is directed to release agricultural connection to the applicant within 30 days from the date of this order.
- MSEDCL shall pay compensation to the applicant for delay in releasing connection since 03-11-2015 till the date of releasing the connection according to MERC's SOP Regulation.
- Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(N.V.Bansod) MEMBER sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY

sd/-(Shivajirao S. Patil), CHAIRMAN

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