

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/111/2015

Applicant : Shri Arvind Mahadeorao Bakade,
Plot No. 10, Ramjivan Choudhari
Apartments, Krida Chouk,
Hanumannagar,
Nagpur : 400 009.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Absent.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 4.9.2015.

1. The applicant filed present grievance application before this Forum on 6.7.2015 under Regulation 6.4 of the Maharashtra

Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that his residence is under non use. Even then electricity bills are issued to him showing excessive consumption. Therefore it is necessary to revise the bill. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 4.8.2015. It is submitted that meter of the applicant is replaced and new meter is installed in November 2013. Applicant complained that there is non use of electricity and house is closed. Even then bills are issued. Meter of the applicant was replaced on 10.7.2014 and new meter was installed. Old meter was tested in laboratory on 18.7.2014 in presence of applicant and it is found O.K. On spot inspection it is found that flat of the applicant is locked since prior to 5 years and there is no electricity supply. Even then bills were not revised on complaint. Therefore applicant approached to Learned I.G.R.C. Learned I.G.R.C. passed order dated 13.1.2015 and directed for spot inspection. During spot inspection it is found that wiring of the installation was wrongly done in November 2013 and therefore though there was non use, meter was showing consumption. Learned I.G.R.C. directed to revise the bill. Accordingly bill is revised. Credit of Rs. 15231.54 is given to the applicant in bill of February 2015. Accordingly bills of

the applicant for the month of February 2015 to April 2015 are already revised and credit of Rs. 2572.12 is given in the bill of August 2015. Grievance application deserves to be dismissed.

4. Forum heard arguments of non applicant's side and perused record.

5. We have carefully perused reply filed by SNDL Dt. 4.7.2015 in the light of order passed by Learned I.G.R.C. In reply of SNDL it is specifically mentioned that grievance is redressed. Therefore it is necessary to dispose off the matter. Hence following order: -

ORDER

- 1) Grievance of the applicant is already redressed by SNDL. Therefore matter is disposed off.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN