

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

---

**Case No. CGRF(NZ)134/2016**

Applicant : M/s.Popular Hardware & Sanitary Mart,  
Loha Oli, Itwari  
Nagpur-02.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F), NUC,MSEDCL,  
NAGPUR.

---

Applicant :- In person.

Respondent by 1) Shri Vairagade,EE, Nodal Office  
2) Shri Dahasahastra, SNDL, Nagpur.

---

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Shri N.V.Bansod  
Member

3) Mrs. V.N.Parihar,  
Member, Secretary

---

**ORDER PASSED ON 02.09.2016.**

1. The applicant filed present grievance application before this Forum on 11.08.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 26.08.2016
3. Forum heard arguments of both the sides and perused record.

4. Applicant applied to revise bill since September-2013 but present application is filed on 11-08-2016. Therefore bills since September-2013 to July-2014 are barred by limitation according to Regulation 6.6 of the said Regulation. Therefore bills since August-2014 to August-2016 are only within limitation and we have to consider whether these bills are excessive.

5. We have perused order passed by IGRC. IGRC ordered to replace the meter and to revise the bills considering monthly averages of 165 units. However consumption trend of the applicant shown that 165 units per month is also excessive. Though the meter is commercial Hardware small shop, there are 2 LAD lights & 1 Fan. Therefore 165 units per month appear to be excessive. In our opinion it is necessary to revise the bill of April-2014 to August-2016 by considering preceding 12 months average for the period September-2012 to August-2013.

5. Hence the following order.

#### ORDER

1. Grievance application is partly allowed.
2. Non-applicant is directed to revise the bills of the applicant for the period April-2014 to August-2016 by considering preceding 12 months average for the period September-2012 to August-2013.
3. Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-

(N.V.Bansod)  
MEMBER

sd/-

(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

sd/-

(Shivajirao S. Patil),  
CHAIRMAN

