

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/0101/2010**

Applicant : Shri. Vinod G. Ghatwai.  
Through Shri. Shrikant Deshpande  
Plot No. 40, Ambazari Layout,  
NAGPUR.

Non-applicant : MSEDCL represented by  
the Nodal Officer-  
Executive Engineer,  
Congressnagar Division,  
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Smt. Gouri Chandrayan,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER (Passed on 21.02.2011)**

The applicant Shri V.G. Ghatwai, through Shri. Shrikant Deshpande, Plot No. 40, Ambazari layout, Nagpur filed present grievance application under 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

1. The applicant, Shri. Shrikant Deshpande, User of the connection in the name of Shri. V. G. Ghatwai has filed complaint regarding abnormal billing for the period Jan-09 to Sep-09 in IGRC, Nagpur Urban Circle. The IGRC has rejected the applicant's request vide letter dtd. 4.12.2010. The applicant being aggrieved by this has filed grievance in the forum on dtd. 22.12.2010 and requested to the forum that...

1. To direct the non-applicant to revise the bill for the period Jan-09 to Sep-09.

2. According to the applicant's grievance application, he is a tenant in the house of Shri. V.G. Ghatwai. The applicant has received a bill of `24,270/- for September 2010 with meter reading as 10902. When enquired about this excess bill, the applicant is found the billing is normal for the period January 2008 to December as per CPL. However for the period of January 2009 to September 2009 bill were charged with meter faulty status. This bill automatically changes to meter with normal status in October 2009. The meter has never been changed. But the non-applicant has not given credit for wrong charging with faulty status billing. Therefore it is requested to the forum to direct the non-applicant to issue proper bill.

3. The non-applicant submitted the reply on dtd.6. 01.2011. It is submitted that the applicant has received bill of

average units for faulty status from Feb-2009 to Sep-2009 i.e. for 8 months. But the applicant has never complaint about this. The applicant has made first complaint on 7.8.10. Then again on 8.10.10 and 20.12.10. However, the applicant has been receiving bill with normal meter reading from Oct-2009 and the applicant complaint after the lapse of 19 months. Therefore the non-applicant could not revise the bill and hence rejected the applicant's request.

4. The matter was heard in the Forum on dtd. 11.01.2011. Both the parties were present. On behalf of non-applicant Shri. B.Khandait, Executive Engineer, Congressnagar Division, was present. Shri. Deshpande, the user, pleaded the case as a consumer representative.
5. During the hearing both the parties showed willingness to settle the matter. The non-applicant filed a statement to the forum on dtd. 24.1.11 which is on record stating that bill for the period January 2009 to September 2009 with faulty status has withdrawn and deducted an amount of `6090/-. The applicant has requested to pay the bill of ` 10290/- after deducting above amount from current bill of Dec-2010. Reportedly office of the Forum is being telephonically informed that applicant has paid the revised bill of `10290/-.

6. Therefore it is clear that the grievance of the applicant is settled between the parties, outside the Forum and therefore now no grievance remains. Hence Forum proceed to pass the following order.

ORDER

The grievance application is disposed of as a matter is settled between the parties out side the Forum.

<b>Sd/-</b> <b>(Smt.K.K.Gharat)</b> <b>MEMBER</b> <b>SECRETARY</b>	<b>Sd/-</b> <b>(Smt.GauriChandrayan)</b> <b>MEMBER</b>	<b>Sd/-</b> <b>(ShriShivajirao S.Patil)</b> <b>CHAIRMAN</b>
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