

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/295/2014

Applicant : Shri Rajesh Manoharrao Sangewar,
Vishwa Shantinagar, Khandwani Town,
Near Wathoda,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 16.1.2015.

1. The applicant filed present grievance application before this Forum on 19.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills and therefore complained about revision of bill. He filed grievance

application before I.G.R.C. Being aggrieved by the order passed by I.G.R.C. Dt. 29.10.2014, he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 4.12.2014. It is submitted that meter was tested by acucheck on 22.9.2014 and it is found correct. As per order passed by Learned I.G.R.C. meter was tested in meter testing laboratory in presence of the applicant on 7.11.2014 and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. In the month of April 2014, June 2014, July 2014, there was 'Inaccessible' status. Bill of August 2014 was issued for 1714 units but it was for 3 months.

6. Applicant argued before the Forum that there are 3 rooms, 3 fans, 4 lights, 1 freeze, 1 T.V. and 1 cooler. Even then, CPL shows that there was tremendously low consumption of the applicant which is practically impossible. His consumption in February 2012 was 30 units, March 2012 – 46 units, April 2012 – 82 units, May 2012 – 83 units, June 2012 – 88 units and there is same trend of consumption for further period till March 2014. In April 2014, June 2014, July 2014, there was 'Inaccessible' status. Therefore it appears that definitely somebody played mischief in noting of every month's meter reading. That may be the only reason why consumption of the applicant is shown below 50 units per month during the past. When this technique was impossible for meter reader, since April 2014 'Inaccessible' status is shown and accumulated meter reading which was available on the meter was shown in August

2014 i.e. 1714 units for 3 months. When this accumulated reading was available on the meter, definitely it is the consumption utilised by the applicant during the past but accurate meter reading was suppressed by the applicant after joining hands with meter reader. Meter is tested in meter testing laboratory of SNDL and it is found O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant. At the most, slab benefit can be given to the applicant for the period of June 2014, July 2014 & August 2014 and bill of August 2014 can be revised by giving slab benefit. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of the applicant for August 2014 for 1714 units shall be revised by giving slab benefit for the period June 2014, July 2014 & August 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN