## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/112/2015

Applicant : Miss Shahanila Anjum Sheikh,

39, Adarsha Colony, Jafar Nagar,

Nagpur: 400 013.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL,, NAGPUR.

Applicant : In person.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present: 1) Shri Shivajirao S. Patil, Chairman.

> 2) Adv. Subhash Jichkar Member.

> 3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 13.8.2015.

1. The applicant filed present grievance application before this Forum on 13.7.2015 under Regulation 6.4 of the Maharashtra

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Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

- 2. Applicant's case in brief is that reading of April 2015 is 634 units & May 2015 is 1145 units. It is excessive. Therefore bills be revised.
- 3. Non applicant denied applicant's case by filing reply Dated 27.7.2015. It is submitted that meter is tested in the laboratory and found O.K. Grievance application deserves to be dismissed.
- 4. Forum heard arguments of non applicant's side and perused record.
- 5. It is true that as per CPL reading in May 2015 is 1145 units and April 2015 is 634 units. However, CPL shows that since September 2014 very less consumption is shown i.e. in September 2014 0 units, October 2014 77 units, November 46 units, December 2014 84 units. Therefore it is suspicious.
- 6. To ascertain the truth, non applicant was directed to produce meter photos on record. Accordingly Meter Photos are produced on record. Entries therein are tallied with CPL. Meter is tested in the laboratory of SNDL and found O.K. Therefore bills

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can not be revised. Consumption utilized by the applicant is correctly recorded by the meter. Hence bills can not be revised. Grievance application deserves to be dismissed. Hence following order:-

## ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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