

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/238/2014

Applicant : Shri Shyamrao Ambulwar,
Thr:- Shri Pradeep Ambulwar,
Mohan Nagar, Khalasi Line,
Shiv Mandir Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 15.11.2014.

1. The applicant filed present grievance application before this Forum on 18.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill of July 2014 for 462 units. Therefore bill may be revised. He approached

to I.G.R.C. However, his grievance application is rejected by I.G.R.C. Being aggrieved by the said order of I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 4.10.2014. It is submitted that Meter No. 90/02566176 is replaced in January 2014 and new meter No. 65/C1029037 is installed. Bill of July 2014 is as per consumption recorded by the meter. Meter is tested by acucheck on 13.8.2014 and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Grievance of the applicant is regarding bill of July 2014 for 462 units. Record shows that meter of the applicant is replaced in January 2014 and since then meter is showing accurate reading. Before January 2014 very less reading is shown in CPL. In November 2013 only 69 units, in December 2013 only 89 units, in October 2013 only 101 units. Even since 2012, it appears that there must be some fault in previous meter and therefore less consumption was shown till January 2013. Therefore distribution licensee has rightly replaced the meter in January 2014 and since then accurate bill is appearing in CPL.

6. It is true that in the month of July 2014 reading is 462 units. However, it was summer season in 2014. Rainy season was prolonged and therefore in July 2014 summer season. Therefore it is but natural to have such type of consumption.

7. It is pertinent to note that employees of SNDL went to the spot for spot inspection on 4.10.2014 after discussion with consumer on

mobile No. 8407929464 but consumer refused to give the details. There is specific note in writing at the bottom in spot inspection report Dt. 4.10.2014 that consumer refused this consumer refused this spot inspection report. During the course of hearing Dt. 7.10.2014 this Forum directed the consumer to allow employees of SNDL to take spot inspection and SNDL was directed to inspect the spot and to file spot inspection report on record. Accordingly, spot was inspected on 13.10.2014 and spot inspection report is issued by SNDL which is duly signed by the applicant in English. There is sufficient load shown in the spot inspection report. Therefore it is but natural to have such type of consumption.

8. Meter testing report dated 13.8.2014 shows that meter is tested and it is found O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant and bill can not be revised.

9. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. Hence the following order :-

ORDER

1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN