

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/44/2014**

Applicant : Smt. Sabana Aslam,  
305, Nirman Regency,  
Shantinagar, Main Road,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 3.4.2014.**

1. The applicant filed present grievance application before this Forum on 6.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410016122304. She has received excessive bill in the month of

August 2013. The applicant complained to non applicant. Non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. rejected her grievance application by order dated 24.12.2013. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 3.3.2014. It is submitted that the consumer is being billed as per actual meter reading. Consumer complained that she has received excessive bill in August 2013. Therefore meter No. 65/03004207 was tested in the testing laboratory on Dt. 23.09.2013 where meter was found O.K. Consumer then approached I.G.R.C. Learned I.G.R.C. rejected grievance application of the applicant by order dated 24.12.2013 as the meter was O.K. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, this Forum directed that the applicant's meter No.65/03004207 should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN