Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/124/2016

Applicant : Shri Panjabrao S.Mahakalkar

At.Po.Wagholi Tq.Hinganghat Dist.Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer,

O&M Division, MSEDCL, Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Pawade, E.E., Hinganghat Dn.

2) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

Quorum Present : 1) Shri Shivajirao S.Patil CHAIRMAN

2) Mrs.V.N.Parihar Member/Secretary

3) Shri N.V.Bansod, Member

ORDER PASSED ON 02.09.2016.

- 1. The applicant filed present grievance application before this Forum on 25.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 23.08.2016.
- 3. Forum heard arguments of both the sides and perused record.
- Applicant applied for agricultural connection on 12-11-2014 but demand was received to the applicant on 08-02-2015. Therefore there was delay in issuing

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demand for the period 28-11-2014 to 07-02-2015 and applicant is entitled for compensation according to MERC's SOP Regulation.

- 5. Test report is not submitted by the applicant. According to applicant, test report is refused but applicant did not produce any postal evidence on record to prove refusal. Therefore we find no force in the contention of the applicant that test report was refused. Applicant did not submit test report & had not completed all necessary formalities. Therefore he is not entitled for compensation for delay in releasing the connection.
- 6. According to non-applicant contractor submitted test report on 15-08-2016 & supply is released on 15-08-2016. Therefore there is no delay in releasing the connection.
- 7. Hence the following order.

ORDER

- 1. Grievance application is partly allowed.
- Non-applicant shall pay compensation to the applicant for delay in issuing demand for the period 28-11-2014 to 07-02-2015 according to MERC's SOP Regulation.
- Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(N.V.Bansod) MEMBER sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN