

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/103/2015

Applicant : M/s. C.N. Patel & Co. (C.A.),
Gani Sons Charitable Trust Bldg.,
Residency Road, Sadar,
Nagpur : 400 001.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shri Milind Patel.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 22.7.2015.

1. The applicant filed present grievance application before this Forum on 18.6.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal

Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that his bills for the months from January 2015 to April 2015 have been issued with excessive average units with 'Faulty' meter status. Therefore he requested to revise the bills from January 2015 to April 2015. Being aggrieved by the order passed by I.,G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 6.7.2015. It is submitted that Learned I.G.R.C. has already given relief to the applicant. Order passed by Learned I.G.R.C. is legal and proper. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused CPL of the applicant. In January 2015 to April 2015, there was faulty status. Bills from January 2015 to April 2015 are issued with monthly average of 948 units as per system generated average but as per regulation 15.4.1 (2nd proviso) of MERC Supply Code Regulations 2005, in case of faulty (stopped) meter the average has to be calculated on the basis of 12 months consumption preceding 3 months from the date on which meter has stopped recording.

6. Record shows that Learned I.G.R.C. considered this important provision of regulation 15.4.1 (2nd proviso) in its order

and accordingly bills is already revised. Amount of Rs. 9827.99 is given credit to the applicant in June 2015.

7. In our opinion, order passed by Learned I.G.R.C. is legal and proper and needs no interference. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN