

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/195/2013

Applicant : Smt. Shobha Madhukar Chakole,
Plot No. 47, Chandranagar,
Near H.B. Town, Old Pardi Naka,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Subhash Jichkar
Member.

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 2.12.2013.

1. The applicant filed present grievance application before this Forum on 10.10.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant bearing Consumer No. 410016156112. Since her old meter was replaced by the non applicant, she is receiving excessive bill. Meter is running fast. Therefore she complained to non applicant. Non applicant has informed that the meter is tested and it is found O.K. She is not satisfied with the reply of the non applicant. Therefore it is necessary

to test the meter in the laboratory of M.S.E.D.C.L and to revise the bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 30.10.2013. It is submitted that applicant has been issued electricity bills as per actual meter reading. Old meter No. 90/02219172 was replaced in the month of March 2013 and new Meter No. 65/G-1048506 was installed. Consumer has complained that she is receiving excessive bills since replacement of old meter and hence her Meter No. 65/G-1048506 was tested by acucheck and it was found O.K. Consumer was not satisfied with this result and therefore she filed grievance application in I.G.R.C. to the effect that bill should be revised w.e.f. March 2013 to July 2013. Since the meter of the applicant was working properly, Learned I.G.R.C. has dismissed grievance application of the applicant by order Dt. 28.9.2013. Therefore there is no force in the grievance application and application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing it was ordered by the Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and report should be submitted to the Forum on or before 15.11.2013. Accordingly meter was tested in the laboratory of M.S.E.D.C.L. Executive Engineer, Testing Division, Nagpur Urban filed test report on record to the effect that meter of the applicant is O.K. Therefore it is clear that meter of the applicant is not defective or fast but it is O.K. Hence consumption recorded by

the meter is the actual consumption utilized by the applicant. In such circumstances bills issued to the applicant by the non applicant are perfectly correct and justified and there is no need to interfere.

6. For these reasons we find no substance and no merits in the present grievance application and application deserves to be dismissed and hence Forum proceeds to pass following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Shri Subhash Jichkar)
MEMBER