

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/33/2014

Applicant : Shri Suresh Vishvanath Shejav,
Police Qtr. No. 8/1/10,
Opp. Tahsil Police Station,
Gandhibagh,
Nagpur :02.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 1.4.2014.

1. The applicant filed present grievance application before this Forum on 27.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No.

410015180319. He has received excessive bill since replacement of meter in August 2012. The applicant complained to non applicant. Non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. rejected his grievance application by order dated 16.12.2014. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 17.2.2014. It is submitted that the consumer is being issued energy bills as per meter reading. Meter No. 90/01009559 of the consumer was replaced in August 2012 and new Meter No. 65/G-1005601 was installed. Consumer complained that he has received excessive bills. There his meter was tested by Acucheck on Dt. 14.8.2013 and meter was found O.K. Consumer then approached I.G.R.C. Learned I.G.R.C. rejected grievance application of the applicant by order dated 16.12.2014 as the meter was O.K. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, this Forum directed that the applicant's meter should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the

consumption actually utilised by the consumer and as such there is no need for revision in the bills.

The applicant filed present grievance application on 27.1.2014. Hence it was necessary for this Forum to pass the order within 2 months i.e. on or before 26.3.2014. However, non applicant submitted meter testing report on Dt. 29.3.2014. Hence the delay caused in passing the order is due to late submission of meter testing report by the non applicant.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN