

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/200/2013

Applicant : Shri Vilas Janardan Nandeshwar,
House No. 287, near Durga Mandir,
Gautamnagar,
Nagpur - 14.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Subhash Jichkar
Member.

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 2.12.2013.

1. The applicant filed present grievance application before this Forum on 18.10.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant bearing Consumer No. 410013415416. He is receiving excessive bills since the replacement of old meter. Therefore he complained to non applicant. Non applicant has informed that the meter is tested and it is found O.K. He is not satisfied with the reply of the non applicant. Therefore it is

necessary to test the meter in the laboratory of M.S.E.D.C.L and to revise the bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 8.11.2013. It is submitted that non applicant has issued correct and proper bill as per meter reading. His old meter No. 30/02116485 was replaced in the month of March 2013 and new Meter No. 55/SND-30096 was installed. Applicant complained regarding excessive billing since replacement of meter. Hence his meter was tested in Company's laboratory and it is found O.K. Therefore there is no force in the grievance application and application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing it was ordered by the Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and meter testing report should be submitted up to 12.11.2013. Accordingly meter was tested in the laboratory of M.S.E.D.C.L. Executive Engineer, Testing Division, Nagpur Urban filed test report on record to the effect that meter of the applicant is O.K. Therefore it is clear that meter of the applicant is not defective or fast but it is O.K. Hence consumption recorded by the meter is the actual consumption utilized by the applicant. In such circumstances bills issued to the applicant by the non applicant are perfectly correct and justified and there is no need to interfere.

6. For these reasons we find no substance and no merits in the present grievance application and application deserves to be dismissed and hence Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Shri Subhash Jichkar)
MEMBER