

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/233/2014

Applicant : Shri Romu R. Suryawanshi,
Plot No. 196, Old Bagadganj,
Tadoba Bhavan, Bhandara Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 7.11.2014.

1. The applicant filed present grievance application before this Forum on 16.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill of July 2014 for 1212 units for 2 months and therefore bill be revised. His

grievance application is rejected by I.G.R.C. Being aggrieved by the said order he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 4.10.2014. It is submitted that meter is tested by acucheck and it is found O.K. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Main grievance of the applicant is that he received excessive bill for July 2014 for 1212 units for 2 months. However, it is the reading for 2 months. In the month of June 2014 there was Inaccessible status and therefore average billing of 331 units is noted. Other trend of consumption of the applicant shows that in the month of May 2013 reading was 1873 units for 4 months as there was Inaccessible status in earlier 3 months. In June 2013, there was reading of 570 units. In July 2013 586 units, in September 2013 540 units. Even in April 2013 reading was 510 units. Therefore there is similar trend of consumption.

6. Spot inspection report shows that it is double storied building. There are 7 rooms. There are six fans, 6 tube lights, 2 TVs, 2 freeze & 2 coolers. Therefore there is sufficient load.

7. If we calculate the reading of June 2013 & July 2013 it comes to $570 + 586 = 1156$ units. If this reading is compared with reading of June 2014 & July 2014 it is similar though there is slight and negligible

rise. Therefore there is no scope of revision of bill. At the most applicant is entitled for slab benefit. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) SNDL is hereby directed to give slab benefit for 2 months and to revise the bills of June & July 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil)
CHAIRMAN