

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/005/2008

Applicant : Shri Sayed ZahidAli S/o Jawar Ali
At Plot No. 25, Prashant Nagar,
Co-Op. Society, Nagpur.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Civil Lines Division, NUZ,
Nagpur.

Quorum Present : 1) Shri S.D. Jahagirdar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 01.03.2008)

This grievance application is filed on 17.01.2008 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of his erroneous energy bill dated 27.11.2007 for an amount of Rs.46,990/-

which, according to the applicant, is unjust, improper and illegal. The applicant has requested to issue a direction for issuing bill on the basis of average consumption for the entire period during which the applicant's meter was faulty.

The applicant before approaching this Forum had filed his grievance before the Assistant Engineer, MSEDCL Katol Road, Nagpur on 03.10.2007 requesting for replacement of his faulty meter and also for issuance of energy bills on average basis. However, inspite of this intimation, energy bill dated 27.11.2007 for an exhorbitant amount Rs. 46,990/- came to be issued by the non-applicant.

The intimation of the applicant as aforesaid is deemed to the intimation given to the Internal Grievance Redressal Cell (in short, the Cell), under the said Regulations and hence, the applicant was not required to approach the Cell again before coming to this Forum.

The matter relates to the energy bill dated 27.11.2007 for an amount of Rs.46,990/-

The matter was fixed for hearing firstly on 05.02.2008. However, the applicant telephonically requested to change the date of hearing to a later date. Accordingly the matter was posted for hearing on 26.02.2008. On this date also, the applicant did not remain present. There was also no request application for adjournment of hearing from the applicant.

All the contents of the applicant's grievance application are perused and considered by us.

The non-applicant, on his part, has filed his parawise report dated 02.02.2008 a copy of which is already received by the applicant. In this report, the non-applicant has stated that the

applicant's disputed energy bill has since been revised and a credit of Rs.14,603.04 is also given to the applicant. This revised bill pertains to a period of six months from April 2007 to September 2007 and the assessment is done on the basis of the applicant's consumption reflected by his new meter. The applicant was earlier not satisfied with the settlement of his bill as aforesaid. In view of the applicant's grievance, the non-applicant was directed on 26.02.2008 to carry out the testing of the applicant's meter in his presence by giving him an advance intimation about testing of his meter. It was also directed at the time of hearing on 26.02.2008 that the non-applicant should submit the meter testing report on 01.03.2008. Accordingly, the matter was posted for hearing on 01.03.2008. On this date also, the applicant did not remain present through intimated.

In the mean time, the applicant has informed this Forum by his letter dated 27.02.2008 which was received by this Forum on 28.02.2008 that the applicant is now satisfied about settlement of his grievance and the applicant has also made payment of the revised bill.

The applicant has also sent another letter dated 01.03.2008 in which he has stated that the matter may be closed since he is satisfied with the settlement of his bill.

The non-applicant submitted before this Forum on 01.03.2008 that the applicant did not remain present for witnessing the meter test though intimated in advance. He sent a message through the Junior Engineer that since he is satisfied with the settlement of his disputed bill, he is not willing to remain present at the time of meter testing.

In view of this position, there is no alternative other before us than to dispose of the application as withdrawn in view of his written pursis dated 01.03.2008 stating that his application may be closed.

Sd/-

(Smt. Gauri Chandrayan)
MEMBER

Sd/-

(S.D. Jahagirdar)
CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**

Chairman

Consumer Grievance Redressal Forum,
Nagpur Urban Zone, MSEDCL Limited
NAGPUR.