

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/210/2015**

Applicant : Shri K.M.Gedam  
K-16, Bharat Nagar, Amravati Rd.  
Nagpur--23.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F.) NUC,MSEDCL,  
NAGPUR.

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Applicant :- In person.

Respondent by 1) Shri Rody, Nodal Office.  
2) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

3)Mrs. V.N.Parihar,  
Member, Secretary

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**ORDER PASSED ON 13.01.2016.**

1. The applicant filed present grievance application before this Forum on 27.11.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 14.12.2015.
3. Forum heard arguments of both the sides and perused record.

4. It is specifically mentioned in the grievance application that the applicant is Senior Citizen, his age is about 82 years. He is retired Government Officer, only himself and his wife are residing in his family. There is 1 TV except this there is no other electrical equipments. He is using Solar energy instead of electrical energy. His grievance for revision of excessive bills. In November-2015 he received bill of Rs.2090/-. He paid it under protest. He requested to revise the bills.

5. On perusal of his CPL it is appeared that in March-2015 his consumption is also very less but suddenly since May-2014 meter is jumped and excessive bills are issued till November-2015. In our opinion during this period it is necessary to revise the bills of applicant for the month of May-2014 to November-2015 by considering 12 months proceeding consumption and to revise the bills of said period.

6. Hence the following order.

#### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bills of applicant for the months of May-2014 to November-2015 by considering 12 months proceeding consumption of the applicant and to revise the bills. Amounts paid by the applicant under protest shall be taken into consideration while revise of the bills.
- 3) Meter of the applicant be replace and new meter in good condition may be installed immediately.
- 4) Non applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-

(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

sd/-

(Shivajirao S. Patil),  
CHAIRMAN

