

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/202/2013**

Applicant : Smt. Supriya S. Sarkar,  
B-3, Shivdarshan Apartments,  
Patelnagar,  
Nagpur : 13.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Subhash Jichkar  
Member.

2) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 2.12.2013.**

1. The applicant filed present grievance application before this Forum on 23.10.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant bearing Consumer No. 410015396931. She has received excessive bill in the month of May & June 2013. Therefore he complained to non applicant. Non applicant has informed that the meter is tested and it is found O.K. He is not satisfied with the reply of the non applicant. Therefore it is necessary

to test the meter in the laboratory of M.S.E.D.C.L and to revise the bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 8.11.2013. It is submitted that non applicant has issued correct and proper bill as per meter reading. On complaint of consumer to the effect that bill for May & June 2013 is excessive; the meter No. 55/SND-41146 was tested in the company's laboratory which was found O.K. I.G.R.C. has dismissed grievance application of the applicant by order Dt. 21.10.2013. Therefore there is no force in the grievance application and application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Non applicant has filed meter testing report of Meter No. 55/SND-41146, which shows that meter of the applicant is working properly. Therefore it is clear that meter of the applicant is not defective or fast but it is O.K. Moreover, non applicant has also filed Spot Inspection Report in respect of connected load of the applicant, which shows that there is sufficient electric load in the premises of the applicant. Hence it is clear that consumption recorded by the meter is the actual consumption utilized by the applicant. In such circumstances bills issued to the applicant by the non applicant are perfectly correct and justified and there is no need to interfere.

6. For these reasons we find no substance and no merits in the present grievance application and application deserves to be dismissed and hence Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
**(Shri B.A. Wasnik)**  
**MEMBER**  
**SECRETARY**

Sd/-  
**(Shri Subhash Jichkar)**  
**MEMBER**