

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/100/2015**

Applicant : Shri Pansingh S. Chhari,  
Juni Mangalwari,  
Near Ganga Jamuna Police Chouki,  
Itwari,  
Nagpur : 400 008.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,,  
NAGPUR.

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Applicant :- In person.

Respondent by 1) Shri Rody, Nodal Office.  
2) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Shri Anil Shrivastava,  
Member / Secretary.

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**ORDER PASSED ON 22.7.2015.**

1. The applicant filed present grievance application before this Forum on 5.6.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he is receiving excessive bills. Therefore bills be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 16.6.2015. It is submitted that meter is tested in the laboratory of SNDL on 1.6.2015 and it is found O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have ordered non applicant to produce MRI report on record and accordingly MRI report is produced and it is perused by this Forum. We have also perused spot inspection report.

6. We have carefully perused consumption trend of the applicant. It appears that in the month of April 2015 consumption is shown 2992 units for one month whereas normal trend of consumption is about 1000 to 1200 units per month approximately. Therefore there is possibility of jumping of meter in April 2015. Therefore it is necessary to revise the bill of April 2015, considering average consumption of preceding 12 months. Hence following order :-

#### ORDER

- 1) Grievance application is allowed.

- 2) Bill of April 2015 shall be revised by considering average consumption of preceding 12 months.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-  
(Anil Shrivastava)  
MEMBER /  
SECRETARY

Sd/-  
(Shivajirao S. Patil)  
CHAIRMAN