

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/118/2016

Applicant : Smt.Pushpa D.Thakre
At.Po.Sirasgaon
Tq.Hinganghat
Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Division,MSEDCL, Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

Quorum Present : 1) Shri Shivajirao S.Patil
CHAIRMAN

2) Mrs.V.N.Parihar
Member/Secretary

3) Shri N.V.Bansod,
Member

ORDER PASSED ON 02.09.2016.

1. The applicant filed present grievance application before this Forum on 25.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 23.08.2016.
3. Forum heard arguments of both the sides and perused record.
4. Applicant applied for agricultural connection on 28-05-2015 but demand was issued on 09-03-2016. Therefore there is delay in issuing demand for the period

13-03-2015 to 08-03-2016 and applicant is entitled for compensation according to MERC's SOP Regulation.

5. It is noteworthy that uptill now applicant did not submit the test report though he paid amount of demand on 14-03-2016. Even then applicant claimed in the application to issue direction to release the connection. It is not proper practice and it should be avoided by the applicant. It is duty of the consumer to submit test report first thereafter to apply for release of connection & for compensation for delay in releasing the connection. Present application admitted that he did not file test report but even then he approached to this forum. Therefore applicant is such a person who is interested only in getting compensation for delay in demand & he doesn't care for submitting test report. Such practice is not proper. It is duty of consumer to file test report & to comply all necessary formalities first & then to approach to the forum. We hope that people like applicant shall improve in future.

6. Applicant shall submit test report & after expiry of 90 days from submission of test report, MSEDCL shall release agricultural connection if not done so, applicant shall be entitled for compensation for delay in releasing the connection after expiry of 90 days of submitting the test report according to MERC's SOP Regulation.

7. Hence the following order.

ORDER

1. Grievance application is partly allowed.
2. Non-applicant shall pay compensation to the applicant for delay in issuing demand for the period 13-06-2015 to 08-03-2016 according to MERC's SOP Regulation.

3. Applicant is directed to submit test report. Non-applicant shall release the connection after expiry of 90 days of submitting the test report & if, non-applicant fail to do so, shall pay compensation to the applicant after expiry of 90 days from the date of test report till releasing the connection according to MERC's SOP Regulation.
4. Non-applicant is directed to comply within 30 days from the date of this order.

(N.V.Bansod)
MEMBER

(Mrs.V.N.Parihar)
MEMBER/SECRETARY

(Shivajirao S. Patil),
CHAIRMAN