

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/117/2016

Applicant : Shri Dipak S.Kapse
At.Po.Sirasgaon
Tq.Hinganghat
Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Division,MSEDCL, Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

Quorum Present : 1) Shri Shivajirao S.Patil
CHAIRMAN

2) Mrs.V.N.Parihar
Member/Secretary

3) Shri N.V.Bansod,
Member

ORDER PASSED ON 02.09.2016.

1. The applicant filed present grievance application before this Forum on 25.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 23.08.2016.
3. Forum heard arguments of both the sides and perused record.
4. Applicant applied for agricultural connection on 09-06-2015 but demand was issued on 01-10-2015. Therefore there is delay in issuing demand for the period

26-05-2015 to 30-09-2015 and applicant is entitled for compensation according to MERC's SOP Regulation.

5. Demand is paid on 05-10-2015. Test report is given on 06-10-2015 but up till now connection is not released. Therefore there is delay in issuing connection for the period 05-01-2016 till date of connection. As infrastructure is not ready, period for releasing connection is 90 days. Therefore applicant is entitled for agricultural connection.

6. According to applicant he applied to IGRC on 21-01-2016 but uptill now decision is not communicated by IGRC. As per Regulation it is necessary for IGRC to decide the application within 2 months & to communicate the decision to the applicant.

7. For this reason we proceed to pass the following order.

ORDER

1. Grievance application is allowed.
2. Non-applicant is directed to pay compensation to the applicant for delay in issuing demand for the period 26-05-2015 to 30-09-2015 according to MERC's SOP Regulation.
3. Non-applicant shall release the agricultural connection to the applicant within 30 days from the date of this order.
4. Non-applicant shall pay compensation to the applicant for delay in releasing connection since 05-01-2016 till the date of releasing the connection.
5. IGRC is directed to decide grievance application's of all consumer's within

two months from the date of presentation according to a Regulation 6.2, 6.3 & 6.4 of MERC (CGRF & E.O.) Regulation 2006 & to intimate the decision to the consumers.

6. Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-

(N.V.Bansod)
MEMBER

sd/-

(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-

(Shivajirao S. Patil),
CHAIRMAN