Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)116/2016

Applicant : Smt.Varsha G.Kodwani

429, Nr.Sindhi Balodyan, Jaripatka,Nagpur-14.

Non-applicant: Nodal Officer,

The Superintending Engineer,

(D/F.) NUC, MSEDCL,

NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Vairagade, EE, Nodal Office

2) Shri Tekam, Nodal Office.

3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil, Chairman.

2) Shri N.V.Bansod Member

3) Mrs. V.N.Parihar, Member, Secretary

ORDER PASSED ON 21.09.2016.

- 1. The applicant filed present grievance application before this Forum on 25.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 16.08.2016.

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- 3. Forum heard arguments of both the sides and perused record.
- 4. According to the applicant meter was changed and there was excessive bills in the month of May-2016 i.e.948 units & June-2016 i.e.1067 units. As per our order dated 18-08-2016 meter was send to testing in the laboratory of MSEDCL and to submit report. Accordingly meter is tested. Executive Engineer, Urban Testing Division, MSEDCL, Nagpur submitted meter testing report dated 26-08-2016 and as per this report meter is fast by 25.91%. Therefore considering this fastness it is necessary to revise bills of the applicant for the month of May-2016 & June-2016.
- 5. Hence the following order.

ORDER

- 1 Grievance application is allowed.
- Non-applicant is directed to revise the bills of the applicant for the month of May-2016 & June-2016 by considering fastness of the meter 25.91% and to give credit to the applicant in issuance bills.
- 3 Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(N.V.Bansod) MEMBER sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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