## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/095/2015

Applicant : Shri Harjindersingh B. Osan,

A.V.G. Layout, Lakadganj,

Opp. Singh Timber, Nagpur: 400 008.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL,, NAGPUR.

Applicant : By Shri Inderjitsingh Arora.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

<u>Quorum Present</u>: 1) Shri Shivajirao S. Patil, Chairman.

> 2) Adv. Subhash Jichkar Member.

> 3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 13.7.2015.

1. The applicant filed present grievance application before this Forum on 18.5.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

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- 2. Applicant's case in brief is that his consumption in February 2014 of Consumer No. 410013064389 is 8431 units and therefore excessive. It be revised.
- 3. Non applicant denied applicant's case by filing reply Dated 8.6.2015. It is submitted that meter is tested in the laboratory on 13.10.2014 and found O.K. Therefore bill can not be revised.
- 4. Forum heard the arguments of both the sides and perused the record.
- 5. We have carefully perused consumption trend of the applicant. At the most, in some months maximum consumption was up to 2300 units per month. However, in February 2014, consumption is shown 8431 units. Therefore meter must have jumped in that month and hence bill of February 2014 needs to be revised by considering preceding 12 months average consumption. Hence following order:

## ORDER

- 1) Grievance application is allowed.
- 2) Bill of February 2014 for 8431 units be revised by considering preceding 12 months average consumption.
- 3) Compliance be reported within 30 days from the date of this order.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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