

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/04/2014

Applicant : Shri Gulam Mustafa Husain Sheikh,
Plot No. 14, Adarsha Colony,
Jafar Nagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 25.3.2014.

1. The applicant filed present grievance application before this Forum on 18.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410012030502. He has received excessive energy bills after replacement of old meter. Therefore the applicant complained to non

applicant. Non applicant informed that the meter is O.K. Hence the applicant approached to I.G.R.C. I.G.R.C. rejected the grievance application by order dt. 3.1.2014, but the applicant is not satisfied with the same. Hence applicant filed present grievance application for revision of bills.

3. Non applicant denied applicant's case by filing reply dated 21.1.2014. It is submitted that the consumer is being issued energy bills as per actual meter reading. Old meter No. 90/02206705 of the applicant was replaced on 6.5.2013 and new meter No. 65/G-1090149 was installed. On receipt of complaint from the applicant, the said meter was replaced and tested in meter testing laboratory where it was found O.K. The consumer then approached I.G.R.C. Learned I.G.R.C. rejected the application of the applicant by order dated 3.1.2014. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 22.1.2014, it was directed by this Forum that the existing meter of the applicant should be tested in M.S.E.D.C.L's meter testing laboratory and testing report should be submitted before this Forum on or before 7.2.2014. However, non applicant did not submit the said report till 25.3.2014 i.e. even after more than one month from the date on which it was directed to be submitted, i.e. on 7.2.2014. Hence this Forum is deciding this matter on the merits of the case.

6. C.P.L. of the applicant shows that the consumption of the applicant has increased immediately after the meter is replaced in May 2013. Moreover the meter testing report is not submitted by the non applicant to verify the correctness of the meter.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is partly allowed.
- 2) The Non applicant is directed to withdraw the bill charged from May 2013 to September 2013, along with DPC, interest and other charges if any.
- 3) Non applicant is also directed to charge the energy bill to the applicant for the period from May 2013 to September 2013 on the basis of average monthly consumption of the corresponding months of previous year (i.e. average monthly consumption for the period from May 2012 to September 2012) and revise the bill of the applicant by giving suitable slab benefit.
- 4) Non applicant is directed to deduct the amount already paid by the applicant from the bill revised as mentioned above.
- 5) Non applicant to submit compliance within 30 days from the date of this order.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN