Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)129/2016

Applicant : Shri S.K.Hosary (shri chhangani)

Mecosabagh, sindi colony,

Nagpur-04.

Non-applicant: Nodal Officer,

The Superintending Engineer,

(D/F.) NUC, MSEDCL,

NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Vairagade, EE, Nodal Office

2) Shri Tekam, Nodal Office.

3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Shri N.V.Bansod Member

3) Mrs. V.N.Parihar, Member, Secretary

ORDER PASSED ON 24.08.2016.

- 1. The applicant filed present grievance application before this Forum on 30.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 16.08.2016

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- 3. Forum heard arguments of both the sides and perused record.
- 4. Applicant's complaint is only regarding bill of one month in May-2016 which is 556 units. We have consider the consumption trend of the applicant. It appears that his bill for May-2016 is excessive considering connected load & past consumption pattern. Therefore meter might have jumped in May-2016. It is necessary to revise bill of the applicant for May-2016 considering 12 months preceding consumption [12 Months previous consumption shall be consider].
- 5. Hence the following order.

ORDER

- 1. Grievance application is partly allowed.
- Non-applicant is directed to revise bill of the applicant for May-2016 for 556 units by considering 12 months previous consumption.
- Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/- sd/- sd/
(N.V.Bansod) (Mrs.V.N.Parihar) (Shivajirao S. Patil),

MEMBER MEMBER/SECRETARY CHAIRMAN

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