

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/092/2015

Applicant : Smt. Sunita Raju Landge,
Tukaram Chawl,
Sadar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shailesh Maheshchandra Sharma.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 3.7.2015.

1. The applicant filed present grievance application before this Forum on 7.5.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that she received excessive bill of January 2015 i.e. 606 units and bill be revised. Being aggrieved by the order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 18.5.2015. It is submitted that meter of the applicant was changed and new meter is installed. Old meter is tested in the laboratory of SNDL and found O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.

4. Forum heard the arguments of both the sides and perused the record.

5. It is true that meter of the applicant is tested in the laboratory of SNDL and found O.K. as per meter testing report dated 24.2.2015. However, we have perused consumption trend of the applicant in CPL scrupulously and it shows that consumption of the applicant is less than 250 units in every month. Only in January 2015 consumption is shown as 606 units. Therefore possibility of jumping the meter can not be ruled out. In our opinion, it is necessary to revise the bill of the applicant for January 2015 by considering average of preceding 1 year and to revise the bill accordingly. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.

- 2) Bill of the applicant for January 2015 be revised by considering average consumption of preceding 12 months and to revise the bill of January 2015 accordingly.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN