

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

---

**Case No. CGRF(NUZ)/223/2014**

Applicant : Shri Ibrahim Sayyad Ismail,  
Dobi nagar, Mominpura,  
Nagpur ; 18.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 7.11.2014.**

1. The applicant filed present grievance application before this Forum on 10.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant received excessive bill of June 2014 and it should be revised. His grievance application is rejected by I.G.R.C. Therefore he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 26.9.2014. It is submitted that meter is tested in the laboratory of M/s. SNDL on 22.7.2014 and it is found O.K. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is true that reading of June 2014 is 1904 units but it is reading for 4 months. In the month of March, April & May 2014, there was Inaccessible status and there was average billing of 82 units per month on average basis without any reading. For the first time accurate reading was taken in June 2014 and bill of 1904 units for 4 months is given. In August 2014 also bill of 2 months of 779 units is given. This practice of SNDL is not proper. It is necessary for distribution licensee to issue accurate and correct bill of every month. Therefore applicant is entitled for slab benefit. Hence following order :-

#### ORDER

- 1) Grievance application is partly allowed.
- 2) So far as bill of May 2014 of 1904 units is concerned, slab benefit of total 4 months be given to the applicant and accordingly bill be revised.
- 3) Compliance should be submitted within 30 days from the date of this order.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil)  
CHAIRMAN