

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/110/2016**

Applicant : Smt. Anusaya S.Dhote  
At.Po.Mangrul  
Tq.Samudrapur,  
Dist.Wardha.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
O&M Division,MSEDCL, Hinganghat.

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Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri V.M.Hedau, Dy.E.E., Samudrapur (R) S/Dn.

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Quorum Present : 1) Shri Shivajirao S.Patil  
CHAIRMAN  
2) Mrs.V.N.Parihar  
Member/Secretary  
3) Shri N.V.Bansod,  
Member

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**ORDER PASSED ON 24.08.2016.**

1. The applicant filed present grievance application before this Forum on 15.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 05.08.2016.
3. Forum heard arguments of both the sides and perused record.
4. Applicant applied for agricultural connection on 20-02-2014 but demand was issued on 09-05-2014. Therefore there is delay for the period 09-03-2014 to 08-05-

2014 but present application is filed before this forum on 15-07-2016. **“According to Regulation 6.6 of the said Regulation “The Forum shall not admit any grievance unless it is filed within two (2) years from the date on which cause of action has arisen”**. In this case for compensation for delay in issuing demand, cause of action arose on 08-05-2014. But application is filed on 15-07-2016. Therefore claim for compensation for delay in issuing demand is barred by limitation, therefore can not be granted.

5. Amount of demand is paid on 17-05-2014 & test report is also given on 17-05-2014. But connection is released on 05-07-2016. Infrastructure is not ready therefore time for releasing connection from submitting test report is 90 days. Therefore there is delay in releasing connection for the period 16-08-2014 to 04-07-2016 and applicant is entitled for compensation according to MERC’s SOP Regulation.

6. Hence the following order.

#### ORDER

1. Grievance application is partly allowed.
2. Claim for compensation for delay in issuing demand is barred by limitation therefore rejected.
3. Non-applicant is directed to pay compensation to the applicant for delay in issuing connection for the period 16-08-2014 to 04-07-2016 according to MERC’s SOP Regulation.
4. Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(N.V.Bansod)  
MEMBER  
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sd/-  
(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

sd/-  
(Shivajirao S. Patil),  
CHAIRMAN  
Case no.110/2016

