Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/118/2013

Applicant : Shri Moreshwar G. Rode,

C/o Ravinagar, Zilla Shikshan & Prashikshan Sanstha, Ravinagar,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,
(Distribution Franchisco)

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 27.8.2013.

- 1. The applicant filed present grievance application before this Forum on 9.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicants' case in brief is that M.S.E.D.C.L. has increased meter rent. Applicant is receiving excessive bill and therefore bill may be revised. M/s. SPANCO issued notice under section 56 for disconnection and applicant received that notice on 11.4.2013. Connection should not be disconnected till disposal of the application and bill may be revised.

- 3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 3.8.2013. It is submitted that bill issued to the applicant is proper and correct. Applicant is not paying the bill and hence he is in arrears of Rs. 19282.84. Grievance application may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. So far as Interim relief under regulation 8.3 is concerned on 5.8.2013, it was ordered by the Forum that applicant is ready to deposit Rs. 6000/- tentatively and therefore it was ordered by way of interim relief that on depositing Rs. 6000/- by the applicant within 3 days, non applicant to restore electricity supply of the applicant and not to disconnect till disposal of the matter.
- 6. Forum heard final arguments and perused the record.
- 7. Considering entire record it appears that bill of December 2012 is 2029 units but in other months very less consumption is shown. It is surprised that in the month of June 2013 consumption is shown '0' units.
- 8. Considering facts and circumstances of the case in our opinion it is necessary to revise the bill of December 2012 as per average basis. It is also necessary that M.S.E.D.C.L. shall take regular meter reading. Hence the following order:-

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ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of December 2012 be revised on Average basis as per regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulation 2005.
- 3) Non applicant is hereby directed to take meter reading regularly.
- 4) Non applicant to comply within 30 days from the date of this order.

Sd/- Sd/-

(Shri B.A. Wasnik) MEMBER / SECRETARY (ShriShivajirao S.Patil) CHAIRMAN

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