

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/219/2014

Applicant : Mrs. Noor Jahan Parveen w/o
Abdul Qareem, H.No. 247, New
Colony, Mangalwari Bazar,
Motiram Dhurve Marg,
Nagpur : 01.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 1.11.2014.

1. The applicant filed present grievance application before this Forum on 4.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she is receiving excessive bills. Therefore bills be revised. Her application is rejected by I.G.R.C. Being aggrieved by said order, applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 12.9.2014. It is submitted that meter is tested by acucheck and it is found O.K. There is no force in grievance application and application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Meter testing report (MMG) of S.N.D.L. Nagpur Dt. 18.8.2014 shows that meter is tested in presence of the applicant and it is found O.K. This meter testing report is duly signed by the applicant in English mentioned mobile number also.

6. So far as consumption of the applicant is concerned, in March 2014 142 units, in April 2014 146 units, in May 2014 130 units, in June 2014 237 units and in July 2014 165 units. It is summer season and therefore it is but natural to have such type of consumption considering connected load of the applicant. During the course of arguments applicant argued that there are 2 tube lights, 1 fan, 1 TV & 1 freeze. If during the summer season there is excessive use of electricity, it is bur natural to have excess consumption. In the month of February 2014 there was RNA status and hence consumption was shows only for 7 units nominally on average basis but since March 2014 there is normal status of the meter and bills are issued as per the meter reading. Meter is tested by acucheck

in presence of the applicant and it is found O.K. Therefore there is no scope for revision of bills. Order passed by Learned I.G.R.C. is perfectly legal & valid and grievance application deserves to be dismissed. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN