

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/086/2015

Applicant : Shri Abdul Sattar Abdul Razzak,
User:- Shri Nareshkumar M. Arora,
Mominpura, Pole No. BM-8,
Nagpur : 400 018.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shri Nareshkumar Arora.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 24.6.2015.

1. The applicant filed present grievance application before this Forum on 28.4.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer

Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he is receiving excessive bills and therefore bill be revised. Being aggrieved by the order passed I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 11.5.2015. It is submitted that meter is tested by acucheck on 5.3.2015 and found correct. Therefore bill can not be revised. Again as per order passed by Learned I.G.R.C., old meter is replaced, new meter is installed and old meter is tested in the laboratory of S.N.D.L. and found O.K. Therefore bill can not be revised. Grievance application may be dismissed.

4. Heard both the parties and perused the record.

5. Record shows that in the month of February 2015, consumption is shown 1385 units for 2 months. Complaint of the applicant is limited for revision of the bill of February 2015 only. Entire consumption trend of the applicant shows that every month there is consumption trend of 200 / 250 units per month. Therefore it appears that in February 2015, there was jumping of meter and hence it is necessary to revise the bill of February 2015 by considering average of preceding 12 months. Hence following order :-

ORDER

- 1) Grievance application is allowed.
- 2) Non applicant is directed to revise the bill of February 2015 by considering average consumption of preceding 12 months and revise the bill.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN