Maharashtra State Electricity Distribution Co. Ltd.'s **Consumer Grievance Redressal Forum** Nagpur Urban Zone, Nagpur Case No. CGRF(NUZ)/085/2015 Applicant : Shri Riyazul Hasan Mohd.Shabbir, House No. 905, Bakaramandi, Mominpura, Pole No. BM-8, Nagpur : 400 018. Non-applicant Nodal Officer. : The Superintending Engineer, (Distribution Franchisee), MSEDCL, NAGPUR.

Applicant :- Shri Fayazul Hasan Mohd. Shabbir.

Respondent by 1) Shri Rody, Nodal Office. 2) Shri Dahasahastra, SNDL Nagpur.

> <u>Quorum Present</u> : 1) Shri Shivajirao S. Patil, Chairman.

- 2) Adv. Subhash Jichkar Member.
- 3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 11.6.2015.

1. The applicant filed present grievance application before this Forum on 27.4.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations). 2. Applicant's case in brief is that his bills are excessive for the month of March 2015 and therefore requested for issuance of proper bill. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 11.5.2015. It is submitted that Learned I.G.R.C. has passed order Dt. 18.4.2015 and non applicant will revise the bill accordingly.

4. Forum heard the arguments of both the sides and perused the record.

5. It is true that in the month of March 2015 consumption is shown 901 units, but it is for 3 months. In January 2015, there was Inaccessible status, in February 2015, there was RNT status & average bill of 85 units per month each was issued. Therefore this consumption of 901 units in March 2015 is for 3 months. Further more, in November 2014 also, there was Inaccessible status. It is pertinent to note that in March 2015, credit amounting to Rs. 721.51 is already given to the applicant. In October 2014 also, amount of Rs. 379.22 credit is given to the applicant and reading is shown only 41 units in October 2014 that too, for 2 months, because in September 2014 there was Inaccessible status. Same is the position in August 2014. Consumption is 208 units for 2 months as there was status of 'meter change' in July 2014.

6. Record shows that there is something fishy in the matter and somebody is playing mischief. CPL shows that Page 2 of 3 Case No.085/15

previously there was very less consumption. In February 2012 - 4 units, March 2012 - 4 units, April 2012 - 9 units, May 2012 - 18 units, June 2012 - 12 units, August 2012 - 11 units, November 2012 - 4 units, December 2012 - 9 units, January 2013 - 18 units, February 2013 - 7 units, March 2013 - 10 units, May 2013 - 7 units, June 2013 - 4 units, July 2013 - 4 units, December 2013 - 7 units, and therefore it appears that meter reader sometimes had joined hands with applicant and instead of taking proper reading, imaginary reading is noted. That is the reason why consumption is accumulated in the meter and reflected in March 2015 for 3 months. Learned I.G.R.C. has passed legal & proper order and needs no interference. We find no force in grievance application and application deserves to be dismissed. Hence following order : -

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY

Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN