Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/109/2016

Applicant : Smt.Manda W.Khode

At.Kanchangan,Po.Arvi

Tq.Hinganghat, Dist.Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer, O&M Division, MSEDCL,

Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

Quorum Present

 Shri Shivajirao S.Patil CHAIRMAN

2) Mrs.V.N.Parihar Member/Secretary

3) Shri N.V.Bansod, Member

ORDER PASSED ON 18.08.2016.

- 1. The applicant filed present grievance application before this Forum on 15.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 05.08.2016.
- 3. Forum heard arguments of both the sides and perused record.
- 4. Applicant filed the application for agricultural connection on 10-07-2013 but

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demand is issued on 03-08-2014. Therefore there is delay in issuing demand for the period 26-07-2013 to 02-08-2014 and applicant is entitled for compensation according to MERC's SOP Regulation.

- 5. Applicant did not submit test report. Applicant did not produce any postal evidence on record to show that test report was refuse by MSEDCL. Therefore we find no force in the contention of the applicant that test report is refused. Applicant did not submit test report and had not completed of necessary formalities. Therefore he is not entitled for compensation for delay in releasing the connection.
- 6. On dated 21-04-2016 contractor submitted test report and on receiving the test report connection was released on 21-04-2016. Therefore there is no delay in releasing the connection.
- 7. Hence forum proceed to pass the following order.

ORDER

- 1. Grievance application is partly allowed.
- MSEDCL is directed to pay compensation to the applicant for delay in issuing demand for the period 26-07-2013 to 02-08-2014 according to MERC's SOP Regulation.
- Claim for compensation for delay in releasing connection is hereby rejected.
- Non-applicant is directed to comply within 30 days from the date of this order.

Sd/- sd/-

(N.V.Bansod) MEMBER Page no.2 of 2 (Mrs.V.N.Parihar)
MEMBER/SECRETARY

(Shivajirao S. Patil), CHAIRMAN Case no.109/2016

sd/-